Practice Policy

AROUND <u>12 HOURS</u> A WEEK OF TREATMENT TIME IS LOST DUE TO PATIENTS EITHER NOT ATTENDING APPOINTMENTS OR CANCELLING AT SHORT NOTICE.

THIS INCREASES THE TIME YOU HAVE TO WAIT FOR AN APPOINTMENT.

PLEASE GIVE AT LEAST 48 HOURS NOTICE IF YOU REQUIRE TO CANCEL AN APPOINTMENT.

A CHARGE WILL BE MADE FOR MISSED APPOINTMENTS OR SHORT NOTICE CANCELLATIONS:

£10.00 PER 10 MINUTES.
MINIMUM CHARGE £30.00

IN EXTREME CASES PATIENTS WILL BE DEREGISTERED.
Thank you for your understanding.

